

Privacy Policy

1. Introduction:

This website is operated by Freedom Programme Ltd. ("Freedom Programme", "we" or "us"). Freedom Programme is committed to protecting the privacy of your personal information whilst striving to provide the very best user experience. We want our websites to be safe and enjoyable for everyone. Under the Data Protection Act 1998 and related laws, we have a legal duty to protect the personal information we collect from you. If you have any concerns, questions or comments about this privacy policy or the website you can contact us using the contact details in paragraph 9 of this policy.

2. The types of personal information we collect and how we collect it:

Information you provide upon ordering a product or service from us: if you order a product or service from us, you will need to provide certain personal details so that the order can be fulfilled e.g. name, delivery address and email address plus contact telephone number.

If you have registered with us, it may also collect your name and email address.

Email communications: We may keep track of the emails that we send you. We also keep a record of what communications you have selected to receive or not to receive. If you would like to opt out of receiving such emails, please click the "unsubscribe" link in the email and follow the instructions.

3. How we use the information that we collect

- contact you regarding your purchases with us;
- confirm or fulfill an order you have submitted
- monitor compliance with our terms and conditions of use of this website, enforce our rights and protect the safety of others including investigating and if necessary removing any content about which we receive a complaint
- send you promotional materials or special offers on our behalf of The Freedom Programme If you do not want to receive this marketing information you can notify us at freedomprogramme@btinternet.com giving your email address and details of the information you no longer wish to receive
- for any purpose if we are required to do so by any law or other regulatory or government authority

By providing us with your personal information, you consent to us processing your information as set out in this privacy policy and in any other manner you expressly consent to;

4. Who we may share your personal information with

We only share your information with the courier company for purposes of delivery of goods purchased.

5. Maintenance and storage of information:

Your information is collected and stored on our office computers and iCloud server. We may keep your information for a reasonable period for the purposes set out in this privacy policy.

6. Security:

In accordance with our requirements under the Data Protection Act 1998, we will adopt appropriate security procedures to help prevent unauthorised access to your information including encryption of data storage and suitable, up to date, anti-viral software. Freedom Programme Ltd. shall not be liable for any attempt to hack or crack or otherwise gain access to any part of this website including any of your information.

7. A note for parents concerning privacy:

This website is a general audience website. On the website, we do not currently knowingly collect any personal information from children under the age of sixteen. If, in the future, we collect personally identifiable information from children on the Website, we will do so in compliance with all relevant laws and regulations including, without limitation, obtaining parental consent where necessary. The Internet offers children wonderful educational and entertainment resources. Your guidance and involvement are essential to help ensure that children have a safe and rewarding online experience. We encourage you to visit www.google.co.uk/goodtoknow/familysafety and the [GetNetWise website](#) to learn more about parental control tools.

8. Policy changes:

By using this website, you agree to the terms of this privacy policy and our terms of use. We may amend this privacy policy and the terms of use from time to time. If we do so, we will post an updated version on this website. You will be bound by the new terms upon your continued use of this website.

9. Questions about this website and the information we hold about you:

If you have any general questions about this website or the information we have collected about you and how we use it, you can contact the Freedom Programme Ltd. P.O. Box 41, Knighton, Powys, LD7 9AF, telephone 01547 520 228, email freedomprogramme@btinternet.com. If you have any questions about your information including what we hold and how it is used, you can contact us at freedomprogramme@btinternet.com. You are entitled to ask for a copy of the information we hold about you and to have any inaccuracies in your information corrected.